CRA SAMPLE

D15 Support period statement

Example after one year of operation, status 28.02.2028 · Nordwald Wärmetechnik GmbH, networked wood chip boiler NWT HACKTHERM 60 connect

Publisher	OT-Cyber.de, Max Gilg, Rosenheim
Sample company	Nordwald Wärmetechnik GmbH, networked wood chip boiler NWT HACKTHERM 60 connect (fictitious)
Note	Free sample, not legal advice

Company, people, data and numbers are fictitious. This is how the document looks after one year of operation.

1 Purpose and scope

Definition and justification of the support period under Article 13(8) CRA, provision of updates and annual review (P19).

2 Document control

Field	Entry
Document no.	NWT-CE-D15
Version, status	1.4, approved
Scope	NWT HACKTHERM 60 connect (18 to 60 kW), controller, gateway, portal and app
Author	Jonas Weiß, Engineering and Product Security (PSO)
Checked by	Ingenieurbüro Lechner (safety), Sichtwerk Security (security)
Approval	Michael Berger, Managing Director, 28.02.2028
Next review	15.03.2029 or in the event of a substantial modification
Confidentiality	internal
Filing	Technical documentation NWT-TD-HT60C, retained for at least 10 years after the last unit is placed on the market

3 Support period statement: overview

Support period: 15 years from handover of the individual unit to the customer; the end date is shown as month and year on the label of each device, e.g. HT60C-28-0034: until 02/2043

Justification: expected service life of biomass boilers 15 to 20 years; funding conditions and maintenance contracts assume 15 years; this is well above the minimum period of 5 years

Availability of updates: each security update remains available for at least 10 years from its release or until the end of the support period, whichever is longer

Costs: security updates free of charge, can be provided separately from functional updates

Safeguards with partners: Datenwerk: support commitment until the end of the period of the last unit handed over, source code escrow with a notary; component change planned under F02 (gateway processor available until 2034)

Publication: label on the device, manual chapter 9.2, portal, product page, statement D11

After end of support: operators are informed 24 months in advance; the control system and safety functions continue to operate without the gateway, and the gateway can be switched off (manual chapter 10)

Review	Result	By
15.03.2027	Defined	Berger, Weiß
11.12.2027	confirmed, component situation reviewed	Berger
05.02.2028	Discontinuation of radio chip has no impact (not installed)	Weiß

4 Terms and abbreviations

CE: CE marking: the manufacturer declares that the product meets EU requirements

CRA: Cyber Resilience Act, Regulation (EU) 2024/2847

5 Revision history and approval

Version	Date	Change	Approval
1.0	15.03.2027	First issue for placing on the market (CE)	M. Berger
1.1	11.12.2027	CRA fully applicable: version for variant B	M. Berger
1.2	11.12.2027	Annual review: period confirmed	M. Berger
1.3	28.02.2028	Support period per unit instead of a fixed end date (Article 13(8))	M. Berger
1.4	28.02.2028	Availability of updates under Article 13(9) defined precisely	M. Berger

Approved: Michael Berger, Managing Director, 28.02.2028 (signed in the original). Free sample from OT-Cyber.de, not legal advice. Company, persons, serial numbers and data are entirely fictitious.