CRA SAMPLE

D13 User information under CRA Annex II

Example after one year of operation, status 28.02.2028 · Nordwald Wärmetechnik GmbH, networked wood chip boiler NWT HACKTHERM 60 connect

Publisher	OT-Cyber.de, Max Gilg, Rosenheim
Sample company	Nordwald Wärmetechnik GmbH, networked wood chip boiler NWT HACKTHERM 60 connect (fictitious)
Note	Free sample, not legal advice

Company, people, data and numbers are fictitious. This is how the document looks after one year of operation.

1 Purpose and scope

Shows where each mandatory item of information under CRA Annex II and MR Annex III, section 1.7.4 is located in the operating instructions and in the portal.

2 Document control

Field	Entry
Document no.	NWT-CE-D13
Version, status	1.4, approved
Scope	NWT HACKTHERM 60 connect (18 to 60 kW), controller, gateway, portal and app
Author	Jonas Weiß, Engineering and Product Security (PSO)
Checked by	Ingenieurbüro Lechner (safety), Sichtwerk Security (security)
Approval	Michael Berger, Managing Director, 28.02.2028
Next review	15.03.2029 or in the event of a substantial modification
Confidentiality	internal
Filing	Technical documentation NWT-TD-HT60C, retained for at least 10 years after the last unit is placed on the market

3 User information under CRA Annex II: overview

Annex II point	Information	Location
1	Manufacturer name, address, contact	Instructions p. 2, portal
2	Vulnerability contact point, CVD policy	Instructions ch. 9, security.txt
3	Product identification	Rating plate, instructions p. 2
4	Intended purpose, security properties	Ch. 1 and 8
5	Circumstances leading to increased risk	Ch. 2 and 8.4
6	Internet address of the declaration	Instructions p. 2
7	Type of support, end of support period per unit	Ch. 9.2, label
8 a	Secure commissioning	Ch. 4, F11
8 b	Effect of modifications	Ch. 8.5
8 c	Installation of updates	Ch. 9.3
8 d	Secure decommissioning, data deletion	Ch. 10

Annex II point	Information	Location
8 e	Disabling automatic updates	Ch. 9.3
8 f	Integration into other systems	Ch. 8.6 building management system
9	Access to the SBOM	on request, ch. 9.4
Annex VI	Simplified EU declaration of conformity	Instructions p. 2

4 Simplified EU declaration of conformity (instructions p. 2)

Hereby, Nordwald Wärmetechnik GmbH declares that the product type NWT HACKTHERM 60 connect (HT60C) is in compliance with Regulation (EU) 2024/2847. The full text of the EU declaration of conformity is available at the following internet address: nordwald-waerme.example/ce/HT60C

5 Provision and comprehensibility

Operating instructions: NWT-BA-HT60C, edition 1.3, German, digital in the portal and on paper at delivery

Paper on request: free of charge within one month of purchase (MR), requested four times in 2027

Comprehensibility: Chapters 8 and 9 tested with three operators, two passages simplified (06/2027)

6 Terms and abbreviations

BA: operating instructions (number range)

CE: CE marking: the manufacturer declares that the product meets EU requirements

CRA: Cyber Resilience Act, Regulation (EU) 2024/2847

CVD: coordinated vulnerability disclosure

MR: Machinery Regulation (EU) 2023/1230, applies from 20 January 2027

NWT: abbreviation of the sample company in document and ticket numbers

SBOM: software bill of materials: which components in which version

7 Revision history and approval

Version	Date	Change	Approval
1.0	15.03.2027	First edition for placing on the market (CE)	M. Berger
1.2	20.06.2027	Updates section extended (staged rollout)	M. Berger
1.3	20.11.2027	Maintenance authorisation in the app described	M. Berger

Version	Date	Change	Approval
1.4	28.02.2028	Simplified declaration under Annex VI, end of support per unit	M. Berger

Approved: Michael Berger, Managing Director, 28.02.2028 (signed in the original). Free sample from OT-Cyber.de, not legal advice. Company, persons, serial numbers and data are entirely fictitious.