CRA SAMPLE

F05 Vulnerability ticket

Blank template · Nordwald Wärmetechnik GmbH, networked wood chip boiler NWT HACKTHERM 60 connect

Publisher	OT-Cyber.de, Max Gilg, Rosenheim
Sample company	Nordwald Wärmetechnik GmbH, networked wood chip boiler NWT HACKTHERM 60 connect (fictitious)
Note	Free sample, not legal advice

Fill in the fields, approve with date and signature, file according to document control.

1 Purpose and scope

One ticket per vulnerability covering triage, safety relevance, deadline, remediation and closure (P07). If the vulnerability is actively exploited, the notification under Article 14 CRA (F06) is also required.

How to fill in this form

Fill in the fields with the details of your company. Below each table and next to each field there is an example from the sample company for orientation. Refer to evidence by number (e.g. ticket or form). Finally approve with date and signature and file according to document control.

2 Document control

Field	Entry
Document no.	
Version, status	
Scope	
Author	
Checked by	
Approval	
Next review	
Confidentiality	
Filing	

3 Vulnerability ticket: overview

Ticket	Component	CVSS	Active	Deadline	Fixed

Example row from the sample: Ticket: NWT-VULN-2027-001 · Component: Gateway kernel · CVSS: 5.5 · Active: no · Deadline: 90 days · Fixed: 20.05.2027

Legend: CVSS = severity score from 0 to 10.

4 In detail: NWT-VULN-2027-004

Field	Entry	Example from the sample
Received		14.06.2027, 09:12, advisory from the MQTT …
Affected		MQTT library in the gateway up to and including …
Assessment		Memory error triggered by manipulated messages; …
Safety relevance		No: the gateway has no access to F-data …
Actively exploited		No, checked on 14.06.2027 and daily until …
Remediation		Library updated, firmware 1.4.2 (NWT-REL-142), …
User information		Security advisory NWT-SA-2027-002
Closure		28.06.2027, J. Weiß, daily monitoring of the …

5 Terms and abbreviations

CRA: Cyber Resilience Act, Regulation (EU) 2024/2847

CVSS: severity score of a vulnerability from 0 to 10

MQTT: messaging protocol between device and portal

NWT: abbreviation of the sample company in document and ticket numbers

REL: release, an approved software version (number range)

SA: security advisory to users (number range)

TLS: encryption of the connection

VULN: vulnerability ticket (number range)

6 Revision history and approval

Version	Date	Change	Approval

Version	Date	Change	Approval

Approved (name, function, date, signature): _____ · Free sample from OT-Cyber.de, not legal advice. Company, persons, serial numbers and data are entirely fictitious.